

The top 10 exceptional front of house receptionists working in the corporate sector for 2022 are announced

The shortlist of 10 candidates was voted on and agreed by a panel of judges from leading organisations including Addleshaw Goddard, Cushman & Wakefield, Portico, Rapport and Riverstone. Diana Riaubiene, Corporate Receptionist of the Year winner from 2020 and senior representatives from the competition's sponsors, Moneypenny, Proinsight and Vpod were also on the panel. Overseeing the judges, was Bianca Talbot, Chief Executive of The WOW! Awards.

Supporting partners













The finalists for 2022



Lauren Ayres

Client site: Citi Company: Rapport

"I love the idea that receptionists are able to control the impressions of everyone who walks through the door; that they are able to make someone's whole experience amazing, just by that first encounter."



Eniko Bakshi

Client site: Technology Company: Cushman & Wakefield

"I am a perfectionist and would like to make sure everyone is looked after, everything is spotless and push myself to be better every day."



Sophie Bourne

Client site: NatWest Group Company: Portico

"I have truly developed a passion for my work and made personal connections with the employees that pass me every day."



Kathy Hurst

Client site: Technology Company: Cushman & Wakefield

"I control the first impression of everyone who walks through the door, making the environment relaxed and welcoming and a central information hub, which colleagues and guests rely on heavily."



Barbara Nowicka

Client site: Coutts Bank Company: Portico

"I feel genuinely fulfilled being able to constantly develop my skills and tackle each new challenge with professionalism and emotional intelligence so I can deliver a personal experience."



Claudia Nunes

Client site: Landsec Company: Rapport

"I love meeting and talking to new people, helping others and brightening up their day by spreading my positive energy. Providing a personalised service gets me out of bed every morning."



Judita Poceviciute

Client site: Financial Services Company: Rapport

"Working in luxury retail has taught me what the key values are when working with high profile clients and I understand what an excellent guest journey experience is in the corporate world."



Tommaso Porro

Client site: Salesforce Company: Rapport

"I love creating great relationships with colleagues and any people I work and collaborate with. I am comfortable working in teams but also enjoy taking ownership of a workload on my own."



Lainey Taylor

Client site: Deutsche Bank Company: Portico

"I'm a people person who loves to see a smile on other people's faces; I always remember great service and I knew I wanted to be the reason people smile and remember the impeccable service they receive."



Imogen Walker

Company: Anabas

"I was 'meant' to be a Corporate Receptionist rather than inspired to be one as I wanted to focus on making people smile, whilst taking pleasure from providing a high level of service to others."

